

St Peters Surgery 49 Portsmouth Road Woolston Southampton, SO 19 9RL Tel: 02380 438397

NEWSLETTER MARCH 2024

DR KADRI, GP PARTNER

After working for 41 years as a doctor for the NHS and 35 years as a GP, Dr Kadri will be retiring as a partner at St Peters Surgery at the end of March. Dr Adam Malaczynski will be replacing him as a partner and will be taking over the care of the patients that have been registered with Dr Kadri. If any patients would like to send in their good wishes to Dr Kadri for his retirement, please do so by the end of March and we will ensure these are passed on to him then. Going forward, Dr Kadri is intending to do locum sessions at St Peters during the coming year before completely stopping work as a doctor.



Dr Kadri would like to convey the following message:

It has been an honour and a privilege to be a GP partner at St Peter's these last 34 years. Being a partner has allowed me to be involved in the decisions about how care could be organised and delivered by our team.

I recall the times in the old premises where we were cramped and constantly fighting for space, but also innovators including being early adopters of using computers in General Practice. There have been many challenges over the years, ranging from the planning, funding, and building of our present purpose-built surgery, to the need to adapt to frequent changes to the healthcare system by successive governments, to dealing with clinical challenges such as most recently the Covid pandemic. Thank you for supporting us to be able to continue to deliver care through these times. Over the years, in addition to my work as a GP I have wanted to contribute to the wider health care system in Southampton. I was, for a while, Clinical Governor of Southampton City Primary Care Trust, organising weekly educational meetings for GPs from all practices in the city and involved in establishing the system of annual appraisals for GPs in Southampton. For many years St. Peter's was also heavily involved in training medical students and supporting young GPs to gain experience as part of their final training. However, I have always regarded my work as a clinical GP to be my most important role. I chose to be a GP because I appreciate the diversity of the clinical challenges we face ("you never know what the next consultation will be about") and enjoy working with all ages from birth to old age. My Christian faith has been a crucial motivator and linked with my desire to focus on compassionate whole person care and doing the best I can for my patients. I am also very grateful to you my patients, for all that you have taught me of life, health, and illness as well as courage and strength at difficult times in your lives.

I am aware that for some of my patients my retirement will be a loss: we have formed a trusted relationship over the years. I too feel a loss and sadness. However, I am confident in the team of excellent doctors, nurses. allied health professionals and managerial and administrative staff that we have at St. Peter's, in whose hands I am leaving you. I am grateful to the current team and their predecessors for supporting me and the practice to deliver the care that we have, as a surgery, been able to over the years. I hope that it will be a seamless transition and believe you will be well taken care of in the practice.

I am grateful for the enormous privilege of being your General Practitioner and send my warm wishes to you all.

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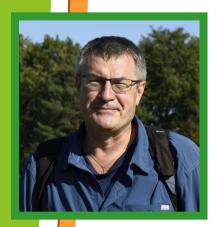
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A NEW SEASON

Our practice manager, Mrs Debbie Hill, has left the practice after over 27 years of service, the team here at the surgery would like to extend a heartfelt thanks, she will be sorely missed.

It is a time of real change in the NHS and a new season for St Peters. This year has seen a number of changes and a lot of new faces. This has brought its challenges, but we are now building a new team and a different way of working.





Dr Adam Malaczynski graduated as a medical doctor in Poland in 1993, after which he was employed as a lecturer of pharmacology and clinical pharmacotherapy. He also worked as a GP in Poland. Dr Malaczynski came to the UK to undertake his GP training which he started in 2013 in Southampton. He has been working as a salaried GP in Southampton since 2017 in the same GP Surgery from which he is coming now to join us as a partner. Dr Malaczynski strongly believes in the value of primary care as it has been implemented and is being practised in the UK. He believes in the value of excellent patient care, patient safety and optimising clinical and non-clinical management of primary care patients. His primary clinical interest focuses on internal medicine which in fact constitutes the very core of clinical practice in primary care. Adam has keen interest in classical music and English literature and English history, he holds the degree Master of Arts in English Studies. He is also a keen cyclist (cross country cycling) and enjoys country walking and

Dr Asma Saad trained in East Midlands qualifying in 2012. She has worked in General Practice and Sexual Health services, most recently here at St Peters where she has been Dr Williams' maternity locum. Dr Saad has a special interest in Dermatology. Having passed her post-graduate diploma, she is now learning the art of dermoscopy. Dr Saad will be providing additional support for the St Peters Women health offer, with her additional skills as a certified LARC fitter for both IUDs and SDI. Dr Saad enjoys playing badminton and spending time with her family. She is a keen cook and considers herself to be competent in Indian, Pakistani, and Chinese cuisine. She also like to explore other cuisine including English and Arabic countries.

mountain trekking.



Mr Stephen Collier has joined us as our new Business/Practice Manager. He is an experienced Practice Manager and has also worked in the pharmaceutical industry. He will be working closely with the partners to implement a new model of care which is based largely on the reconfiguration of the NHS and incorporating the feedback you have given in the various surveys and feedback sessions we have organised.

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FROM THE 2ND APRIL...

We have increased the number of clinical practitioners available for both urgent on the day and specialist long term condition reviews. Each practitioner has their own specialty area, and we are adopting a team approach. This means you will see the most appropriate clinician who might not be a GP!

We are increasing the number of appointments for both urgent on the day and routine/pre-bookable. The majority of these will be face-to-face, however telephone consultations will still be available.

We are offering some early morning appointments (from 7:30am), late night appointments (6:30 – 8pm) and Saturday appointments (9am – 5pm).

APPOINTMENTS

We ask...

- All urgent on the day and home visit requests are made before 10am.
- Should you require routine/pre-bookable appointment, please call us after 10am.
- No test results will be given out until after 2pm.
- Prescriptions requests to be made either in person or via the NHS app/online
- If you receive a text asking you to make an appointment, this is for a routine prebookable appointment. If a test result or letter necessitates urgent action, one of the clinicians will contact you directly.

We have a new telephone system with more lines, call monitoring and recording, and a call back option. The call back facility allows you to keep your place in the telephone queue without having to wait on hold, you will receive a call back once your call is next to be answered. This will reduce waiting times and thus increase access to our services.

More E-Consults will be available – these are for advice and guidance NOT to book appointments.

It has been a difficult time transitioning back to business-as-usual post COVID. We thank you for your patience and understanding. Your feedback has been invaluable and much appreciated. We ask that you continue to support us and contribute to the design of our services by completing the patient feedback forms or emailing our Care Co-ordinator, Miss Rebecca Dedman at hiowicb-hsi.stpeterssurgery@nhs.net

Thank you.

Dr Amyn Kadri & Dr Ali Robins

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